## DRINKING WATER WARNING

The Limestone County Water & Sewer Authority Water System lost pressure in the distribution system in the Ardmore area (5-mile radius around the Pinedale water tower located at 27755 Pinedale Road, Ardmore, AL 35793).

## **BOIL YOUR WATER FOR THREE MINUTES BEFORE USING**

The Limestone County Water & Sewer Authority (LCWSA) water system lost pressurization in the Ardmore service area (5-mile radius around the Pinedale water tower located at 27755 Pinedale Road, Ardmore, AL 35793) due to extreme water demand from customer usage, service line leaks, and main breaks. This led to a loss of pressure in the distribution system, which may cause backpressure, back-siphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

## What should I do?

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil for at least (3) three minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of
  these symptoms and they persist, you may want to seek medical advice. People at increased risk
  should seek advice about drinking water from their healthcare providers.

## What happened? What is being done?

The water department could not produce enough water to meet the demand required in the Ardmore area. Water conservation requests have been sent out to our northern service territory customers. Employees continually monitor the system, repair leaks, and notify customers who show continuous water usage. LCWSA will send out another notification once we determine that the water system is contamination-free.

We will inform you when you no longer need to boil your water. For more information, please contact Nicholas Lowe, Water Quality Manager, at 256-233-6445, Ext. 111 or at 17218 Highway 72 West, Athens, AL 35612.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Alan Lash, Operations Manager, LCWSA Water System ID#: AL0000833 Date distributed: January 19, 2024